

S-12015/133/2021//NHA (HPQA)-Part1
Government of India
Ministry of health and Family Welfare
National Health Authority

3rd, floor Tower-1, Jeevan Bharti Building
Connaught place, New Delhi - 110001

Date:07/03/2023

OFFICE MEMORANDUM

Subject: Guidelines for claim settlement in case of such patient dies within 24 hrs of hospital admission for medical management.

S-12015/133/2021/NHA(HPQA)-Part(1) (Computer No. 8136940)
Kindly refer to the above subject regarding guidelines for claim payment for death cases within 24 hrs. of hospital admission under medical management subject to treatment given to the patient as per package. In this regard, following are prescribed for settlement of such claims:

- I. In case the patient preauthorization has been approved and patient expires within 24 hrs. of hospital admission, 50% of approved package amount for the approved ward type will be payable to the hospitals subject to treatment given to the patient as per package.
- II. As per the guidelines hospital has to conduct a detailed mortality audit and submit the report on TMS as required by the NHA guidelines.
- III. In case if the preauthorization request is yet to be processed, 50% of requested package amount may be considered for payment for first day of hospital admission subject to fulfillment of other requirement for claims settlement.
- IV. In case the hospital has not raised the pre-authorization request, SHA may not consider such claims for settlement.

This issues with the approval of Competent Authority.


(Sraddha Paul)
Deputy Director Admin

To:

1. Chief Executive officer, State Health Agency (All states and UTs).

Copy To:

1. Addl. Chief Secretary/Principal Secretary (Health and Family Welfare) and Medical Education Department – All States/ UTs implementing AB PMJAY
2. PPS to CEO, NHA.
3. PS to Addl. CEO, NHA